

Subject: FW: CourseLeaf Annual Refresher Training- College of the Sequoias
Date: Tuesday, November 29, 2022 at 8:54:21 AM Pacific Standard Time
From: Jennifer Vega La Serna
To: Daniel Alvarado, Sarah Harris
Attachments: image001.png

Hi,
Let me know how we want to respond to this. Thanks!

Thank you,

Jennifer Vega La Serna

Dr. Jennifer Vega La Serna
Assistant Superintendent/Vice President, Academic Services
College of the Sequoias
559-730-3823
Jenniferl@cos.edu

From: Robert Sueppel <rsueppel@courseleaf.com>
Sent: Tuesday, November 29, 2022 6:30 AM
To: Adrienne Duarte <adrienned@cos.edu>; Daniel Alvarado <danielal@cos.edu>; Jennifer Vega La Serna <jenniferl@cos.edu>; Jordan Lamb <jordanl@cos.edu>
Subject: CourseLeaf Annual Refresher Training- College of the Sequoias

Some people who received this message don't often get email from rsueppel@courseleaf.com. [Learn why this is important](#)

External Email

Dear College of the Sequoias Team,

We invite you to take advantage of your Annual Refresher Training with CourseLeaf. Per your support contract, you receive a 1-hour Annual Refresher webinar at no additional charge. If you have more than one CourseLeaf product, the Annual Refresher would apply to your product of choice.

The Annual Refresher can be used for any of the following:

- Training your new admin(s) on one of the products,*
- Reviewing existing features with your team,*
- Going over core functions with end users, and/or*
- Learning about new features*

All trainings leave time for questions and answers.

Institutions that take advantage of the Refresher are better equipped to achieve their annual goals, are more productive in their use of CourseLeaf software, and can transfer knowledge more effectively within their own teams – especially considering changes in higher ed.

To schedule an Annual Refresher, please send an email to chelp@courseleaf.com with information on the product you want your session to cover, and any specific objectives you'd like addressed. For guidance, refer to the Training Guides on our Help site (<https://luc.courseleaf.com/lilypad-u/training-guides/>).

Once we receive your request at chelp@courseleaf.com a trainer will reach out to you to schedule your session.

Finally, to help further your knowledge, we encourage you to take advantage of the free weekly LilyPad University webinars, which are open to all CourseLeaf admins. These sessions vary in topic and are presented live at 1 p.m. CST every Wednesday. You can access the LilyPadU schedule and register for any or all upcoming webinars by going to this link: <https://luc.courseleaf.com/lilypad-u/>. You can also view recordings of past sessions here: <https://luc.courseleaf.com/videos/> and then select the "LilyPad University" option under the Events section.

Thanks for being part of the CourseLeaf team,

Sincerely,

Rob Sueppel | Administrative Coordinator
He/Him/His

Leepfrog Technologies
rsueppel@courseleaf.com
319-337-3877 CT (UTC -6:00/-5:00)
courseleaf.com | [linkedin](#) [twitter](#) [facebook](#)



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February 27 - March 1, 2023

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